



Learn what your business needs to do in order to comply with the Customer Service Standard by January 1, 2012.

The date is fast approaching. Will your business be prepared?

Join us on for an Accessibility Workshop that helps reach the goal of creating an accessible Ontario by 2025.

**When:** Thursday, October 27, 2011 at 6PM

**Where:** Norgan Theatre  
275 Main St. West, Palmerston, ON

**Cost:** \$5 (refreshments provided)

**Presenter:** Louie DiPalma

**Contact:** Minto Chamber of Commerce  
519 327 9619 or email  
info@mintochamber.on to register

1.85 MILLION  
Ontarians have  
disabilities

ACCESSIBILITY  
in customer  
service  
INCREASES  
customer  
loyalty

SPENDING POWER  
of CANADIANS  
with disabilities is  
approximately  
\$25 billion



To find out more please visit: [AccessibilityWorks.ca](http://AccessibilityWorks.ca)

Accessibility Workshop presented by the Ontario Chamber of Commerce with support from the Government of Ontario.

WILL YOUR  
business be  
**ACCESSIBILITY**  
ready by  
January 1, 2012?



ONTARIO  
CHAMBER of  
COMMERCE

100 YEARS  
of advocacy