


Non-Profit Sector COVID-19 Supports Quick Reference Guide (Last revised: February 5, 2021)

Program	Contact
Cash Flow	
New! Francophone Non-Profit Organizations COVID-19 Relief Fund - non-refundable contributions of up to \$50,000 to directly support the one-time costs associated with the unfortunate economic consequences of the pandemic.	Link: Fonds de secours pour les OBNL francophones l'Assemblée de la francophonie de l'Ontario (monassemblee.ca)
New! Highly Affected Sector Credit Availability Program (HASCAP) (Fed) – These loans are for small and medium-sized businesses that have seen their revenues decrease by 50% or more as a result of COVID-19.	Contact: Your Financial Institution Link: Highly Affected Sectors Credit Availability Program (HASCAP) Guarantee BDC.ca
Canada Cultural Spaces Fund (Fed) - renovation and construction projects, the acquisition of specialized equipment and feasibility studies related to cultural spaces including those required to adapt to COVID-19.	Link: https://www.canada.ca/en/canadian-heritage/services/funding/cultural-spaces-fund.html Contact: contact a CCSF program officer at their nearest regional office of the Department of Canadian Heritage or 1-866-811-0055 (toll-free)
Regional Relief and Recovery Fund – FedNor Stream (Fed) – this has been extended for SMEs not covered otherwise and for some sector-specific not-for-profits.	Contact: 1-877-333-6673  or Regional FedNor Officer Link: https://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/fn04592.html
Emergency Community Support Fund (Fed) - for charities and non-profit organizations that support vulnerable Canadians.	Link: https://www.canada.ca/en/services/benefits/emergency-community-support-fund.html
Canada Emergency Business Account (CEBA) (Fed) - credit for small businesses' business continuity costs.	Contact: Primary Lender Link: https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html
Large Employer Emergency Financing Facility (LEEFF) (Fed) - bridge financing for Canada's largest employers, whose needs are not being met through other financing for operations.	Contact: Leeff-cuge@cdev.gc.ca Link: https://www.cdev.gc.ca/home-ceefc/
COVID-19 Energy Assistance Program for Small Business (CEAP-SB) - one time, on-bill credit to eligible small business and registered charities to help catch up on energy bills.	Contact: Local electricity or natural gas service provider Link: https://www.oeb.ca/rates-and-your-bill/covid-19-energy-assistance-programs/covid-19-energy-assistance-program-small
Canada Emergency Rent Subsidy (CERS) – businesses, non-profits, or charities with a drop in revenue due to the COVID-19 pandemic may be eligible for a subsidy to cover part of their commercial rent or property expenses, starting on September 27, 2020, until June 2021.	Contact: Via your online business account or 1-800-959-5525 Link: https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-rent-subsidy.html
Lockdown Support (LS) – 25% for organizations with locations that are temporarily forced to close or temporarily have their business activities significantly restricted by a public health order issued under the laws of Canada or the province.	Link: https://www.canada.ca/en/department-finance/news/2020/11/lockdown-support-for-businesses-facing-significant-public-health-restrictions.html

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Tax Relief, Deferrals and Regulation Changes	
<ul style="list-style-type: none"> • COVID -19: Tackling the Barriers - request a temporary rule or regulation change to help them to respond to COVID-19 - https://www.ontario.ca/page/frontline-business-help-us-support-you-during-covid-19 • Virtual/electronic allowances for corporations (effective 17 Mar 2020) - https://www.ontario.ca/page/covid-19-changes-meetings-and-business-operations?_ga=2.28660220.1170417137.1589899653-1305037528.1580157468 • Tax Deferral & Filing Extensions (Canada Revenue Agency)- https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html • Deferral of Sales Tax Remittance and Customs Duty Payments - https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Sales • Deferral of Customs Duty and Sales Tax for Importers - https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Customs • Deferral of Global Adjustment charges for industrial/commercial electricity consumers - http://www.ieso.ca/en/Learn/Electricity-Pricing/What-is-Global-Adjustment • WSIB Financial Relief Package - WSIB financial relief package • Suspension of Time of Use (TOU) electricity rates & Introduction of COVID-19 Recovery Rate - https://www.oeb.ca/rates-and-your-bill/electricity-rates/managing-costs-time-use-rates • Ontario Energy Board's winter disconnection ban: https://www.oeb.ca/newsroom/2020/winter-disconnection-ban • Infectious Disease Emergency Leave - Regulatory Amendment to the ESA - https://www.ontario.ca/document/your-guide-employment-standards-act-0/infectious-disease-emergency-leave • Regional Opportunities Investment Tax Credit (Prov) - https://budget.ontario.ca/2020/marchupdate/annex.html 	
Workforce	
<p>New! Second Career Program – modified program for those laid off in one of the sectors most impacted by COVID-19 – skills-training and financial support for second career.</p>	<p>Contact: Your Local Employment Services Agency Link: https://www.ontario.ca/page/second-career</p>
<p>Ontario's Main Street Relief Grant: PPE support (Prov) - \$1000 grant for eligible businesses and PPE.</p>	<p>Contact: Tel: 416-325-6691 Link: https://www.ontario.ca/page/businesses-get-help-covid-19-costs</p>
<p>Health and Safety Excellence Program (WSIB) (Prov) - rebates on premiums for those employers that have put in place COVID-19 specific protocols and processes.</p>	<p>Contact: Lisa Dupuis, Lisa_Dupuis@wsib.on.ca, 705-491-5376 Link: https://www.wsib.ca/en/healthandsafety</p>
<p>Canada Recovery Benefit (CRB) (Fed) - income support to employed and self-employed individuals who are directly affected by COVID-19 and are not entitled to Employment Insurance (EI) benefits.</p>	<p>Link: https://www.canada.ca/en/revenue-agency/services/benefits/recovery-benefit.html</p>
<p>Canadian Recovery Sickness Benefit (CRSB) (Fed) - income support to employed and self-employed individuals unable to work due to sickness or need to self-isolate due to COVID-19, or have an underlying health condition that puts them at greater risk of getting COVID-19.</p>	<p>Link: https://www.canada.ca/en/revenue-agency/services/benefits/recovery-sickness-benefit.html</p>
<p>Canada Recovery Caregiving Benefit (CRCB) (Fed) - income support to employed and self-employed individuals who are unable to work because they must care for their child under 12 years old or a family member who needs supervised care.</p>	<p>Link: https://www.canada.ca/en/revenue-agency/services/benefits/recovery-caregiving-benefit.html</p>
<p>Science & Technology Internship Program (Fed) – funding to support in youth in natural resources careers.</p>	<p>Link: https://www.nrcan.gc.ca/climate-change/canadas-green-future/green-jobs/87</p>

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Job Postings Site for Ag Sector in Ontario (Prov) – Post or apply to agri-food jobs to support the response COVID-19.	Link: https://www.ontario.ca/page/agriculture-and-food-jobs-ontario?fbclid=IwAR05wEebmX85VIE5LGZv8CrWgyYHxkewmBGKtENHCEoTg66UbykUrv5g0 or https://helpcanadagrow.com/
Step Up to the Plate Job Postings In Agri-food (Fed) - Post or apply to agri-food jobs to support the response to COVID-19.	Link: http://www.agr.gc.ca/eng/canadian-agri-food-sector/step-up-to-the-plate-help-feed-canadians/?id=1587057952017
Canada Emergency Wage Subsidy (CEWS) Wage Subsidy Program – 75% wage subsidy.	Contact: Online via Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-wage-subsidy.html
10% Temporary Wage Subsidy for Employers - three-month relief to reduce the amount of payroll deductions required to be remitted to the Canada Revenue Agency (CRA).	Contact: Online via Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1
Work-Sharing Program - helps employers and employees avoid layoffs when there is a temporary decrease in business activity beyond the control of the employer.	Contact: 1-800-367-5693 Link: https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#work-share
Pandemic Pay - additional support for frontline workers fighting COVID-19.	Link: https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3

Health and Safety

PPE

- **Provincial Workplace PPE Supplier Directory** - <https://covid-19.ontario.ca/workplace-ppe-supplier-directory?page=2#no-back>
- **OCE COVID-19 Company Collaborations** – listing of companies providing solutions to address COVID-19. <https://oce-ontario.org/programs/covid-19-collaboration-platform/company-collaborations>
- **Federal PPE Supply Hub** - <https://www.canada.ca/en/public-services-procurement/services/buying-selling-personal-protective-equipment-covid-19-overview/buying-selling-personal-protective-equipment-covid-19-buyers.html>
- **Near North Mitigation Alliance (IION)** – list of companies offering COVID-19 products and service solutions - <https://iion.ca/covid-19/>
- **The Rapid Response Platform** - list of companies offering COVID-19 products and services - <https://www.rrpcanada.org/#/>

COVID-19 Guidance Documents and Training

- Resources to prevent COVID-19 in the workplace - <https://www.ontario.ca/page/resources-prevent-covid-19-workplace>
- **Develop your COVID-19 workplace safety plan** - <https://news.ontario.ca/en/release/59276/ontario-launches-workplace-education-and-enforcement-campaigns>
- **Using masks in the workplace** - <https://www.ontario.ca/page/using-masks-workplace>
- **Occupational health and safety inspections and investigations** - <https://www.ontario.ca/page/occupational-health-and-safety-inspections-and-investigations>
- **Guidance for professional meeting and event facilities during COVID-19:** <https://www.ontario.ca/page/guidance-professional-meeting-and-event-facilities-during-covid-19>
- **Guidance for facilities for sports and recreational fitness activities during COVID-19:** https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19?_ga=2.175392994.136458141.1597699243-513133685.1549641030
- **Return to Play (sports) Protocols:** https://www.ontario.ca/page/return-to-play?_ga=2.139936755.136458141.1597699243-513133685.1549641030
- **Free Online Training to Promote Safe Workplaces** - https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm_source=digest&utm_medium=email&utm_campaign=0
- [Ministry of Labour Training Skills Development Covid Resources](#)
- [Ministry of Labour Training Skills Development Covid-19 Workplace Safety Plan](#)
- **Canadian Centre for Occupational Health and Safety Pandemic (COVID-19) Worker Tip Sheets** - <https://www.ccohs.ca/products/publications/covid19/>
- **Pandemic Info Share** - <http://pandemic.ccohs.ca/>

WSPS

- [WSPS Covid-19 Site](#)

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- [WSPS Covid Mental Health Resources](#)
- [WSPS Small Business Centre Resources](#)
- [WSPS Post Pandemic Playbook](#)
- [WSPS Pandemic Recovery Return to Business Checklist](#)
- [WSPS Checklist for businesses returning after shutdown](#)

Public Health Unit Locator and Contact Information - <http://www.health.gov.on.ca/en/common/system/services/phu/locations.aspx>
COVID-19 response framework (view stages/measures by region): <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>

Digital Economy and Communications - Marketing, Website and Tech

Ontario Made Program – brand and website for Ontario Manufacturers to post their products.	Link: https://www.supportontariomade.ca/
Canada Brand (Fed) - branding and promotion for/of Canadian food products and producers.	Link: https://marquecanadabrand.agr.gc.ca/intro/index-eng.html
ShopHERE powered by Google funding (Fed/Prov) - helps independent small businesses and artists get online.	Link: https://digitalmainstreet.ca/shophere/
Near North Mitigation Alliance (IION) (Fed) – list COVID-19 products and service solutions.	Link: https://iion.ca/covid-19/
The Rapid Response Platform (Private) – list COVID-19 products or service solutions.	Link: https://www.rrpcanada.org/#/

Agriculture, Aquaculture and Food Processing Sector

Canada-Ontario COVID-19 Beef Emergency Feed Maintenance Initiative (Fed/Prov) - funding to help cover increased costs of feeding and setting aside market-ready cattle due to COVID-19 related processing delays	Contact: contact@agricorp.com or 1-888-247-4999 Link: https://www.agricorp.com/en-ca/News/2020/Pages/AgriRecovery-CanadaOntarioCOVID19BeefEmergencyFeedInitiative.aspx
Agri-food Workplace Protection Program (Fed) – support for health and safety measures to prevent the spread of the virus on farm, in processing plants and housing or via transportation.	Contact: 1-877-424-1300 Link: Preventative Occupational Health and Safety Measures Link: On-Farm Worker Safety Improvement Program
SNAPP (RAIN) (Fed) – for agriculture and food producers, businesses, collaborations, communities and First Nations to create new products, enhance productivity and adopt clean technology.	Contact: Cathy Bouchard – snapp@rainalgoma.ca or (705)942-7927 ext. 3135 Link: http://rainalgoma.ca/snapp/
Local Food Infrastructure Fund (Fed) - for community-based, not-for-profit and Indigenous organizations to improve their food systems.	Link: https://www.agr.gc.ca/eng/agricultural-programs-and-services/local-food-infrastructure-fund/?id=1560701480448

- **COVID-19 and the Food Industry (Fed)** - <https://www.canada.ca/en/health-canada/services/food-nutrition/covid19-food-industry.html>
- **Prevention, Control and Outbreak Support Strategy for COVID-19 in Ontario's Farm Workers** - <http://www.omafra.gov.on.ca/english/about/preventstrat.htm>
- **Farmers' COVID-19 Toolkit** - <https://www.ontario.ca/page/working-farm-operators-stop-spread-covid-19-farms>

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- **Always in Season – OFA Toolkit for Communities and Local Food Practitioners to support Local Producers and Processors -** <https://ofa.on.ca/AlwaysinSeason>
- **Canadian Food Inspection Agency (CFIA) Coronavirus disease (COVID-19) information for industry -** <https://www.inspection.gc.ca/covid-19/cfia-information-for-industry/eng/1584462704366/1584462704709>
- **Agriculture Canada COVID-19 Information for industry –** <http://www.agr.gc.ca/eng/coronavirus-disease-covid-19-information-for-industry/?id=1584732749543>
- **Canadian Federation of Agriculture (CFA) Resources for COVID-19 -** <https://www.cfa-fca.ca/resources/resources-on-covid-19/>
- **OMAFRA - Agriculture and agri-food industry safety during COVID-19 Information for Industry -** <http://www.omafra.gov.on.ca/english/about/covid-19.htm>
- **Ontario Federation of Agriculture (OFA) COVID-19 Resources -** <https://ofa.on.ca/covid-19/>
- **OFA- A Guide for Direct Sales to Consumers during COVID-19 and Beyond -** <https://ofa.on.ca/resources/a-guide-for-direct-sales-to-consumers-during-covid-19-and-beyond/>
- **OFA - Guide to Operating your Essential Farm Business during COVID-19 -** <https://ofa.on.ca/resources/guide-to-operating-your-essential-farm-business-during-covid-19/>

Tourism & Arts, Culture and Creative Industries Sector

<p>#SAFETRAVELS STAMP (Prov/Fed) - to allow travellers to recognize companies around the world who have adopted health and hygiene global standardised protocols – so consumers can experience ‘Safe Travels’.</p>	<p>Link: https://www.tiaontario.ca/cpages/safetravelstamp</p>
<p>Ontario Live (Prov) - a virtual marketplace to help support local artists, operators, attractions and businesses.</p>	<p>Contact: MHTSCI Link: https://ontario.live/</p>
<ul style="list-style-type: none"> • Insurance Bureau of Canada: 1-844-2ASK-IBC (1-844-227-5422) Business Insurance Action Team (BIAT): https://businessinsurancehelp.ca/ • Arrive Can Mobile App – travellers can use this mobile app to speed up your arrival process in Canada - https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#ua • Coronavirus disease (COVID-19): Who can travel to Canada – Citizens, permanent residents, foreign nationals and refugees - https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/travel-restrictions-exemptions.html • Tourism HR Canada Workforce Recovery Toolkit - https://www.tourismrecovery.ca/?utm_source=Destination+Canada+News&utm_campaign=0d735500e5-EMAIL_CAMPAIGN_2020_04_16_10_22_COPY_01&utm_medium=email&utm_term=0_06c402d754-0d735500e5-92266588 • Indigenous Tourism Association of Canada COVID-19 page: https://indigenoustourism.ca/corporate/updates-on-covid-19-coronavirus/ • Indigenous Tourism Ontario COVID-19 page: https://indigenoustourismontario.ca/updates-on-covid-19/ • Destination Canada COVID-19 Page: https://www.destinationcanada.com/en/corporate-news?utm_source=Destination+Canada+News&utm_campaign=65175230b8-EMAIL_CAMPAIGN_2020_04_02_09_41&utm_medium=email&utm_term=0_06c402d754-65175230b8-92263064 • Destination Canada's Guide for Tourism Operators: Rebuilding Traveller Confidence: the importance of Safety Top of Mind and in Plain Sight: https://destinationcanada.can.chime.live/app/app.html • Destination Ontario (TIAO) COVID-19 page: https://www.tiaontario.ca/cpages/covid19 • Destination Northern Ontario (RTO 13) COVID page: https://destinationnorthernontario.ca/destination-northern-ontarios-statement-on-covid-19/ • Destination Northern Ontario (RTO 13) Reopening page: https://destinationnorthernontario.ca/reopen-the-north/ • Explorer’s Edge (RTO 12) COVID-19 Page: http://rto12.ca/news/additional-covid-19-resources/ • NOTO COVID-19 Page (Northern Ontario Tourist Outfitters Association) - http://noto.ca/COVID19 • NOTO Job Board – post tourism jobs here - https://outfittersnorth.boards.net/board/3/employment-tourism • Ontario Arts Council COVID-19 page: https://www.arts.on.ca/news-resources/updates/oac-covid-19-updates • Canadian Heritage grants and contributions recipients related to COVID-19 News Releases and FAQ for the industry - https://www.canada.ca/en/canadian-heritage/services/funding/information-covid-19.html 	

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COVID-19 Call to Action/Innovation	
Ontario Together Program (Prov) – Sell medical supplies, find personal protective equipment (PPE), solve problems, or volunteer to help protect against COVID-19.	Contact: 1-888-777-0554 Link: https://www.ontario.ca/page/how-your-organization-can-help-fight-coronavirus
OCE COVID Collaboration Platform Program (Prov) – Support to help fill the current product and service gaps related to COVID-19.	Contact: OCE Staff Link: https://oce-ontario.org/programs/covid-19-collaboration-platform
Calling all suppliers to Help Supply the Federal Government (Fed) – help Canada combat COVID-19.	Link: https://buyandsell.gc.ca/calling-all-suppliers-help-canada-combat-covid-19
ICamp (Private) – technical support, 3D printing, or funding to help support COVID-19 innovations or manufacturers.	Contact: Brad Gavan @ Bradley.Gavan@canadorecollege.ca Link: https://www.canadorecollege.ca/icamp
Exports	
Manufacturing Recovery Support Program – (Fed/EMB) - a national coaching program helping manufacturers better understand the current situation they face by identifying and supporting a clear path forward.	Contact: coach@emccanada.org Link: https://www.emccanada.org/events
Global Affairs CanExport Program (Fed) up to 50K for virtual trade missions, trade shows and ecommerce initiatives.	Contact: CanExportSMEs@international.gc.ca Link: https://www.tradecommissioner.gc.ca/funding-financement/canexport/index.aspx
Ontario Northern Export Program (Fed/Prov) – export marketing training, marketing and advertising help for NEW export projects that can be completed by March 31, 2021.	Contact: Elena Zabudskaya, elena.zabudskaya@greatersudbury.ca or Scott Rennie scott.ennie@greatersudbury.ca Link: https://mcusercontent.com/63447650b6cc466b0faf28a80/files/d2272e76-aede-44be-a2a8-e14746cb1fbd/EMA_brochure_2020_EN.pdf
Other EDC Supports (Fed) – Credit Insurance, Foreign Exchange Facility Guarantee, Export Guarantee.	Contact: Regional EDC Rep. Link: https://www.edc.ca/en/solutions/
CME (Canadian Manufacturers & Exporters): COVID-19 Resources for Firms	Link: https://cme-mec.ca/coronavirus-covid-19-resources/
Supply Chain Management	
ICamp (Private) – helps innovators and manufacturers tackle issues/connects with supply chain.	Contact: Brad Gavan @ Bradley.Gavan@canadorecollege.ca Link: https://www.canadorecollege.ca/icamp
OCE COVID Collaboration Platform Program (Prov) –to help address production, supply chain or services gaps related to COVID-19.	Contact: OCE Staff Link: https://oce-ontario.org/programs/covid-19-collaboration-platform
Other Useful Links	
<ul style="list-style-type: none"> • Provincial Small business recovery resources - https://covid-19.ontario.ca/small-business-recovery-resources • Provincial COVID-19: Help for businesses in Ontario - https://covid-19.ontario.ca/covid-19-help-businesses-ontario • Provincial COVID-19 Response Framework: https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open • Ontario Non-Profit Network COVID-19 Resources website - https://theonnc.ca/resources-covid-19/ • Ontario Non-Profit Resource Centre - https://nonprofitresources.ca/ • Provincial Stop the Spread Business Information Line - 1-888-444-3659 • Ontario's Action Plan to Support COVID-19 - https://budget.ontario.ca/2020/marchupdate/index.html? ga=2.28116924.1086849455.1585166885-765986041.1562781557 	

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- **Emergency Information and Orders** - <https://www.ontario.ca/page/emergency-information>
- **Ontario Re-opening Website** – <https://www.ontario.ca/page/reopening-ontario-after-covid-19>
- **Essential Workplaces List** - <https://www.ontario.ca/page/list-essential-workplaces>
- **Canada's COVID Economic Response Plan (All Supports- Individuals, Business and Industry)** - <https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses>
- **Chamber of Commerce Business Resilience Network:** <https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/>
- **Ontario Chamber of Commerce COVID-19 resources** - <https://occ.ca/covid19-supportforbusinesses/>
- **FedDev Small Business Supports - Canada Business Ontario website** - <http://www.cbo-eco.ca/en/>
- **Canadian Federation of Independent Business COVID Small Business Help Centre** – <https://www.cfib-fcei.ca/en/small-business-resources-dealing-covid-19>